



Prevent Mail Destruction

Help prevent mail destruction. Ensure new employees receive on-the-job training regarding proper mail delivery. Make sure all employees have the equipment and supplies needed to protect the sanctity of the mail.

Immediately investigate customer complaints and monitor mail in the Undeliverable Bulk Business Mail (UBBM) or that has been returned from the street.

By remaining attentive to potential signs of mail destruction, you can help protect the sanctity of the mail.

And that's smart business.

Contact the Ethics Office (ethics.help@usps.gov) with any questions.