



## Redaction is Protection

The Freedom of Information Act (FOIA) requires the Postal Service to provide records in response to requests from the public, but some information is exempt from disclosure.

The Postal Service most frequently relies on exemptions to redact information of a commercial nature, deliberative information, and personal information.

Properly applying these common redactions protects exempt information from public disclosure.

And that's smart business.

*The internal FOIA website on Blue (<https://blue.usps.gov/uspslaw/foia-privacy-act.htm>) and the external FOIA website (<https://about.usps.com/who/legal/foia/>) have more information.*

*Contact the Privacy and Records Management Office ([FOIA12@usps.gov](mailto:FOIA12@usps.gov)) for guidance.*