



What would you do if that were your package?

- Treat every piece of mail as if it were your own.
- You don't want your personal property damaged or delayed and neither do our customers. They view each employee as an extension of the Postal Service.
- When customers put a letter in a mailbox or hand it to a postal employee, they expect their mail to arrive expeditiously at its destination in the same shape it was sent.

Handling the mail with care every step of the way avoids damage claims and customer complaints.

And that's smart business.