

Ask First, Move Later

- If a customer asks you about moving a mailbox, inform the customer to first contact the local Postmaster.
- Approved curbside mail receptacles must be placed where they protect the mail. Carriers must be able to safely and conveniently reach them — without leaving their vehicles. Customers also should be able to reasonably and safely access them.
- And they must be placed on the right side of the road in the direction of travel when required by traffic conditions, or when driving on the left side to reach it would violate traffic laws.

Keeping customers and employees safe is our priority. And that's smart business.

Find out more about the placement of curbside mail receptacles in the Postal Bulletin and in the POM, Section 632.