



It's All or — All

Make sure to carefully review specific records asked for in a FOIA request and then respond by addressing all of those records. If our response doesn't do that, or addresses records that weren't asked for, the FOIA requester can legally challenge the Postal Service's decision. This could result in additional time and expense to make it right.

Processing FOIA requests correctly the first time saves the Postal Service time and money.

And that's smart business!