



## Not All Information is Treated Alike

- The Freedom of Information Act (FOIA) provides the public access to records, unless the records are exempt from disclosure.
- Exemption 6, for example, applies to personal information. Any records or files that contain information concerning particular individuals qualify for this protection. Disclosure of such information would be an unwarranted invasion of personal privacy. For instance, postal records that relate to change of address forms of individuals are files that qualify under this exemption and would serve no public interest.

Withholding a postal customer's private and personal information is allowed under FOIA.

And that's smart business.